



partner in your process

UNITEK Srl is committed to fully applying the Quality policy expressed by the Management below.

Quality Policy

UNITEK's mission is continuous improvement in terms of product, service and innovation in order to increase customer satisfaction and ensure the growth of the company in the local context in which it currently operates, with an improvement in economic performance and its value.

through:

- The analysis of the context in which the company operates and the monitoring of market developments
- Understanding the needs and expectations of stakeholders
- A risk-based thinking approach to processes
 - an increasingly close collaboration with customers and suppliers for the common purpose of improving the quality of supply.
 - the continuous improvement of the effectiveness and efficiency of business processes
 - prevention of problems rather than retrospective checking and correction.
 - the awareness of each employee regarding the importance of his or her contribution to the quality of the product and service offered.
 - widespread and shared knowledge of all business processes, the rules that govern them, the responsibilities, and the indicators that measure them.

Company objectives are

- *The commitment to continuous research in order to improve products in terms of respect for the environment.*
- *The protection of the health and safety of its employees with a commitment to the prevention of injuries and diseases.*
- *Guarantee of confidentiality and protection of privacy*
- *Respect for gender equality, equality and psychophysical well-being of workers*
- *Continuous training for professional growth*
- *Involvement of all workers to achieve the defined Quality objectives.*

The status of the update of this policy is verified annually during the management review.

Arosio CO Italy 30/9/2024

The Management